* What is priority?

Priority is Relative and Business-Focused. Priority defines the order in which we should resolve a defects , should we fix it now or can it wait this priority status is set by tester to developer mentioning the time frame to fix the defects.

* What is severity?

Severity is absolute and customer focused, it is the extent to which defect can affect the software.

* Bug Categories are

Database defects

Critical functionality defects

Functionality defects

Security defects

User interface defects

* Advantage of Bugzilla

1)Free and Open-Source – No licensing cost, making it a budget-friendly choice for

organizations.

2) Easy to Use – Simple web-based interface that allows testers and developers to report and

manage bugs efficiently.

3) Customizable Workflow – Users can define their own workflow, statuses, and rules

according to project needs.

4) Email Notifications – Sends automatic updates to team members when a bug is created, updated, or resolved.